

DECISION MEMORANDUM

TO: COMMISSIONER KJELLANDER
COMMISSIONER RAPER
COMMISSIONER ANDERSON
COMMISSION SECRETARY
COMMISSION STAFF
LEGAL

FROM: EDWARD JEWELL
DEPUTY ATTORNEY GENERAL

DATE: SEPTEMBER 20, 2018

SUBJECT: APPLICATION OF AVISTA FOR APPROVAL OF PROPOSED SERVICE QUALITY MEASURES PROGRAM AND ASSOCIATED REVISIONS TO ITS ELECTRIC AND NATURAL GAS TARIFFS;
CASE NOS. AVU-E-18-10 AND AVU-G-18-06.

On September 10, 2018, Avista Corporation (“Avista” or “the Company”) filed an Application seeking approval of the Company’s proposed Service Quality Measures Program (“SQM Program”) and authorization to revise its associated electric and natural gas tariffs, Schedule 85 and Schedule 185 respectively.

THE APPLICATION

In Final Order No. 39593, the Commission approved the stipulated settlement (“Settlement”) in Avista’s 2017 general rate case, AVU-E-17-01/AVU-G-17-02. One condition of the Settlement is that Avista will work with interested parties to develop a SQM Program similar to the Company’s program in Washington. Settlement at ¶ 21. The Company worked with Staff to develop the current proposal. Application at 4.

Under the proposed SQM Program, Avista would track and report to the Commission annually its performance in meeting thirteen electric measures and nine natural gas measures. The measures are grouped into three categories: customer service, electric system reliability, and customer guarantees. *Id.* at 4-5.

Avista requests an effective date of November 1, 2018. *Id.* at 1.

STAFF RECOMMENDATION

Staff recommends the Commission issue a Notice of Application and Notice of Modified Procedure, with comments due on October 19, 2018 and reply comments, if any, due on October 25, 2018.

COMMISSION DECISION

Does the Commission wish to issue a Notice of Application and Notice of Modified Procedure that establishes a comment deadline of October 19, 2018 and a reply comment deadline of October 25, 2018?



Edward J. Jewell
Deputy Attorney General

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